



Assessments | Training | Consulting | Coaching + Mentoring | Learning Solutions

LEARNING CATALOGUE



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for a Free Consultation*

Visit us at www.iil.com

Reach us at learning@iil.com

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OUR VALUES

Intelligence. Integrity. Innovation.

At IIL, “Intelligence, Integrity and Innovation” is more than just our motto – it is a statement that defines who we are, what we do and how we do it. These three core values inform how we interact with clients and with one another, forming the foundation for how we conduct our business all over the world.

Intelligence

We believe in the fundamental importance of learning and strive to continually increase our own knowledge. We do this by listening, asking questions and integrating what we learn into our everyday lives. We learn from and respect the cultures in which we work, and we know that every person's voice is important.

Integrity

We place a premium value on honesty and integrity. Taking responsibility for our actions and learning from our mistakes drives us to continually improve our performance. We believe in collaboration and know that it is built on trust and mutual respect. We run our business in an ethical, sustainable, and socially responsible way.

Innovation

We are thinkers and strategists as well as creative problem solvers. We see challenges as opportunities, striving always to do our work as efficiently and effectively as possible. We know that discovery drives innovation and are not satisfied with the status quo. We keep our finger on the pulse of the global marketplace, seeking to anticipate our customers' needs and exceed their expectations.

ASSESSMENTS

360° COMPETENCY ASSESSMENTS

ILL's family of 360° Competency Assessments can help you measure proficiency levels, identify skill gaps, and highlight areas of strength and opportunity on both an individual and organizational level.

Five unique Competency Assessment products:

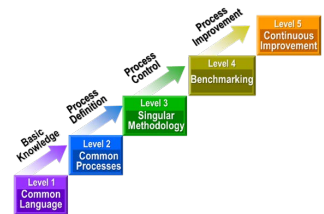
- Project Management
- Program Management
- Portfolio Management
- Business Analysis
- Leadership
- And the 360° Agile Competency Assessment is coming soon!



ILL's unique and highly customizable competency assessments allow your organization to define the strategic competencies and targets per job role, gather 360° feedback from assessors, identify where the competency gaps are, and prioritize where to invest on skill improvement – in other words, improve the training ROI by defining the right training, for the right people, at the right time. Detailed individual and organizational reports are provided to support decision making.

KERZNER PM MATURITY ASSESSMENT™ (KPMMA)

- Developed by Dr. Harold Kerzner, one of the world's foremost experts in project management strategies and best practices, the Kerzner Project Management Maturity
- Assessment™ can help you and your company achieve a new level of project management excellence.
- Coming soon! KPMMA v.4 will include agnostic, predictive, agile, and hybrid approaches to project management.



The Kerzner PM Maturity Assessment™ measures both, Individual and Organizational Maturity

- Aligned with the project management best practices.
- Assesses your company's performance and processes
- Includes predictive, hybrid/agile, and agnostic questions.
- Has a customized level that allows the organization to assess their own internal processes and procedures.
- Questions cover value and benefits management, resilience, adaptability to the future, change management.
- Multiple choice questions.
- Staged model.
- Industry-validated.
- Web-based interface.
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- Has a customized level that allows the organization to assess their own internal processes and procedures.
- Questions cover value and benefits management, resilience, adaptability to the future, change management.
- Multiple choice questions.
- Staged model.
- Industry-validated.
- Web-based interface.
- Provides a detailed breakdown of your score (organizational and individual)
- Benchmarks your performance against your competitors and the wider marketplace
- Instantaneous scoring and reporting. Gives a thorough analysis of your results, including actionable, high-level recommendations.

Kerzner PM Maturity Assessment™ is a trademark of International Institute for Learning, Inc

CUSTOM LEARNING SOLUTIONS

Assessments | Training | Consulting | Coaching & Mentoring | Off-the-Shelf | Customized | Blended

When it comes to training and development, are the real needs of your company being met?

At IIL, our core strength lies in the ability to listen to and craft fit-for-purpose solutions for clients. We work with you to ensure that your training is tailored for results, while also accommodating your schedule and budget.

Any of our courses can be delivered to your team or organization in a private format at your location, at one of our training sites, or online.

We are proud to offer learning solutions customized to suit a range of cultures and languages. The industry expertise of our elite trainers and consultants spans more than 150 countries and 20 languages.

Choose from a wide range of courses in our extensive curriculum, delivered when and where you need it. If you require a customized program, our Global Learning Solutions (GLS) team can provide a blended solution that meets precise business objectives, knowledge gaps or cultural preferences.

Beyond training, we also provide Onsite Consulting, Group Coaching, and Individual Mentoring.





DELIVERY METHODS

Live Virtual Classroom

We are proud to offer learning solutions customized to suit a range of cultures and languages. The industry expertise of our elite trainers and consultants spans more than 150 countries and 20 languages.

Choose from a wide range of courses in our extensive curriculum, delivered when and where you need it. If you require a customized program, our Global Learning Solutions (GLS) team can provide a blended solution that meets precise business objectives, knowledge gaps or cultural preferences.

Beyond training, we also provide Onsite Consulting, Group Coaching, and Individual Mentoring. Bring the interactivity, expertise, and diverse curriculum of our traditional courses straight to your desktop or laptop with our Virtual Classroom.

- Live interaction with your instructor and fellow students
- Cost savings and convenience
- View archived sessions to review post-class or to make up a missed session

On-Demand

Set your own pace with our On-Demand courses and log on when and where you learn best.

- Train when you want, for any duration
- Cost savings and convenience
- Revisit and review content as often as you'd like

Traditional Classroom

Led by a stellar roster of international trainers, our Traditional Classroom courses are held around the world.

- Learn face-to-face with your instructor and fellow students
- Get hands-on experience with active workshops and demonstrations
- Gain practical focus in a classic learning environment

Blended

Benefit from a Learning Journey unique to you. Our team of content specialists, instructional designers, and project managers will architect a Learning Journey that combines the best methods and components to support your organizational and cultural needs.

- Live, Virtual Classroom
- Self-Paced, Interactive Online Learning (Asynchronous)
- Traditional Classroom
- Customizable 360° Assessments
- Coaching and Mentoring
- Digital Media - Webinars and Videos
- Knowledge Checks

LEARNING CATEGORIES

Project, Program and Portfolio Management Courses

Project Management is no longer just a traditional career path. It is now seen as a strategic competency that companies need for sustainable business growth, and even survival.

ILL's extensive curriculum of Project, Program and Portfolio Management courses will enable everyone in the enterprise to gain the knowledge and skills needed to support project success in their role, from the project manager to the executive.

Available Courses

Certified Associate in Project Management (CAPM)[®] Exam Prep

Earned Value Management Systems (EVMS)

Global Project Management

How to be a Great Executive Sponsor

Innovation Project Management

Introduction to Project Management

Making Scope Management

More Agile

Managing Complex Projects

Managing Multiple Projects

Managing Project Scope

Politics and Project Management

Portfolio Management
Executive Briefing

Portfolio Management
for Stakeholders

Portfolio Management Skills

Practicing Project Cost Management

PfMP[®] Exam Prep

PgMP[®] Exam Prep

PMI-RMP[®] Exam Prep

PMO for Agile Projects

Program Management Skills

Project Contract Management Skills

Project Estimating and Scheduling

Project Accounting and Finance Skills

Project JumpStart[®]

Project Leadership Simulation Program
Project Management for Non-Project Managers

Project Management Foundation
(PM FOUNDATION[™])

Project Management Fundamentals

Project Management Metrics, Key Performance
Indicators, and Dashboards

Project Management Office

Project Quality Management

Project Requirements Management

Project Risk Management

Recovering Troubled Projects

Using Systems Thinking to Steer Value Delivery
in Projects

Value Delivery System in Project Management

Vendor Relationship Management

What Executives and Managers Need to Know
about the Future of Project Management

Work Breakdown Structures



Agile and Scrum Courses

More and more organizations are adopting Agile and Scrum practices beyond the IT department. The Agile approach is helping teams across improve collaboration and productivity, and constantly deliver value to clients and stakeholders.

Get started with our Introduction to Agile/Scrum or Agile and Scrum Fundamentals. Or dive deeper with classes on Agile Project Management, Scrum Master/Product Owner, DevOps, or Scaled Agile (SAFe®).

Available Courses

Agile and Scrum Fundamentals Agile
Estimating and Sprint Planning Agile
for Non-IT Practitioners
Agile PM vs Waterfall PM
Agile Practices for All Projects
Agile Release Plans
Agile Sprint Planning
Deep Dive Into Agile and Scrum
Implementing Scrum for Teams
Introduction to Agile and Scrum
Introduction to Agile for Executives

Scrum Master Exam Prep
PMI-ACP® Exam Prep
Scrum Master Workshop
Scrum Product Owner Workshop
Scrum Master and Product Owner Workshop
Managing Agile and Waterfall Projects
Scrum Product Owner Exam Prep Simulating
Scrum
The Agile Project Manager
Virtual Agile Teams



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Leadership and Interpersonal Skills Courses

Leadership skills play a critical role in contributing to individual and organizational success. Whether you are leading your first project, in charge of a department, or the head of a global company, our comprehensive Leadership courses will help you grow as a leader and as a professional.

Take a course that will develop your Emotional Intelligence, teach you how to build and manage high-performing teams, or lead people through change.

Available Courses

Building High-Performance Teams

Conflict Resolution Skills

Critical Thinking and Creative Problem Solving

Decision Making and Problem Solving

Effective Negotiation Skills for Business Success

Effective Presentation Skills

Emotional Intelligence (EI)

Engagement Excellence

Enhancing Performance with Productive Conflict

Facilitating Effective Meetings

Grateful Leadership™

Intercultural Competence

Introduction to Design Thinking

Leading Cross-Cultural Virtual Teams

Leading People through Change

Manager as Coach

Managing Stress and Building Resilience

Managing Stress in Challenging Times

Mastering Critical Conversations Project

Communication Skills

Project Leadership Skills

Project Stakeholder Relationship Skills

Strategic Thinking

Strategic Thinking and Decision Making

The Art of Delegation and High-Impact Feedback

The Art of Negotiation

Time Management and Productivity

Writing Clear Business Communication



Business Analysis Courses

“Change is good,” as the saying goes, but it can be challenging to introduce or manage in an organizational context. Business Analysis is essential to identifying, articulating the need for, and facilitating change within an organization.

IIL’s industry-leading Business Analysis courses will help you learn how to define and manage requirements, elicit information from stakeholders, analyze business processes, and find innovative solutions to improve the way that organizations do business.

Available Courses

Agile for Business Analysts

Assuring Quality Through Acceptance Testing

Business Analysis Certificate Program (BACP™)

Business Analysis Certificate Program (BACP™) Fast Track

Business Analysis Fundamentals

Business Intelligence

Business Process Modeling

Certified Business Analysis Professional™ (CBAP®) Boot Camp

Developing the Business Case Effecting Business Process Improvement

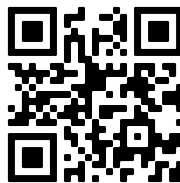
Estimating for Business Analysts

Facilitation Skills for Business Analysts

PMI-PBA® Exam Prep

Use Cases for Business Analysis

Writing and Managing Requirements Documents



Certified Business Analysis Professional™ is a trademark owned by International Institute of Business Analysis. CBAP® is a registered certification mark owned by International Institute of Business Analysis. PMI-PBA is a registered mark of the Project Management Institute, Inc. BRMP® is a registered trademark of Business Relationship Management Institute, Inc.

Cybersecurity Courses

With IIL's Cybersecurity Courses, you will discover a curriculum designed to empower you in the rapidly evolving field of digital security. Our courses cover introductory digital business risk and cybersecurity awareness training, as well as a full range of cybersecurity certification training at the foundation and practitioner levels. Our Cybersecurity Courses will enable your entire organization to understand the basics of digital transformation, cybersecurity risks, and the NIST Cybersecurity Framework, the industry's leading guidance for helping organizations better manage and reduce cybersecurity risks. This is your steppingstone to becoming a competent cybersecurity professional, ready to confront the digital challenges of today and tomorrow.



Available Courses

NCSP® Digital Business Risk Awareness Training

NCSP® 800-53 Practitioner Certification Training

NCSP® Foundation Certification Training

NCSP® Digital Business Risk Awareness Training

NCSP® ISO 27001 Specialist

NCSP® 800-171 Specialist

NCSP® 800-53 Practitioner Certification Training

NCSP® Foundation Certification Training



Scan the QR to learn more
about IIL's Cybersecurity

The NIST Cyber Security Professional (NCSP®) training program is accredited through APMG International, certified in the UK by the National Cyber Security Centre (NCSC) and listed as qualified cyber training by Department of Homeland Security Cybersecurity and Infrastructure Security Agency (DHS CISA) in the USA.

Lean Six Sigma Courses

If there is one commonality among companies in virtually every industry, it is the desire to improve results.

Continuous improvement efforts can result in lower costs, increased sales, and more satisfied customers. And there is no better way to improve results than the proper deployment and application of Lean Six Sigma.

III's three-level certification scheme for Lean Six Sigma is as follows:

- Lean Six Sigma Yellow Belt Certification Program
- Lean Six Sigma Green Belt Certification Program

Microsoft® Project Courses

Microsoft® Project is powerful project management software designed to support scheduling, checking budgets, measuring resources and tracking progress. Our Microsoft® Project curriculum provides certification training at four different levels.

Microsoft Excel® in Depth

Microsoft® Excel® Visual Basic® for Applications (VBA)

Microsoft® Project Blue Belt® 2013

Microsoft® Project Blue Belt® 2016

Microsoft® Project Orange Belt® 2013

Microsoft® Project Orange Belt® 2016

Microsoft Project White Belt® 2013

Microsoft® Project White Belt® 2016



Lean Six Sigma
Courses



Microsoft Project
Courses

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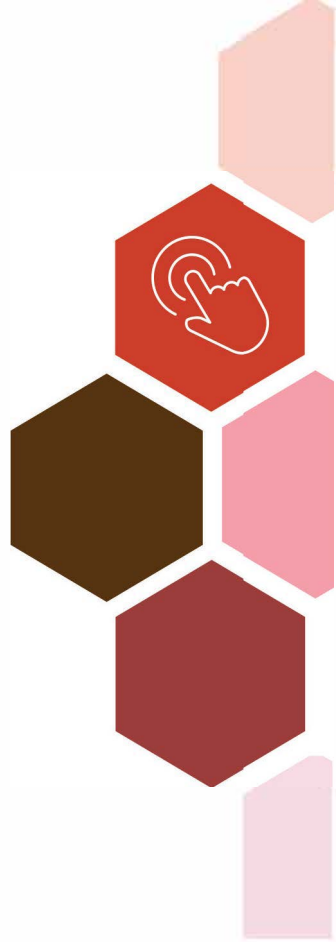
Information Technology Management Courses

Information Technology Management (ITM) is a growing field in our technology-driven digital world. ITM courses explain the fundamental role Information Technology (IT) plays in both the structure and control of modern digital businesses.

ILL's ITM courses introduce you to the core concepts and best practices of the industry. The courses are suitable for both large and small companies. Our certified learning content and expert trainers are recognized by certification bodies such as AXELOS.

If you are an IT project manager involved in creating processes, an IT professional working in operations, or a business process owner seeking to transform processes, our courses can expand your IT knowledge and help your organization be 'future-ready'.

- Project Management Fundamentals for IT Projects
- ITIL® 4 Foundation
- AI in Project Management: The Next Generation of Project Decision Making
- Evolution in IT Service Management Through ITIL® 4
- ITIL® 4 Strategist: Direct, Plan and Improve
- ITIL® 4 Specialist: Create, Deliver and Support
- ITIL® 4 Leader: Digital and IT Strategy (DITS)
- ITIL® 4 Specialist: High Velocity IT
- Project Management Fundamentals for IT Projects
- ITIL® v4 Passport Foundation





Featured Course! Mastering Hybrid Approaches for Projects

Did you obtain your PMP® before January 1, 2021? If so, IIL has launched a new program specifically for you, Mastering Hybrid Approaches for Projects! This unique program provides you with structure and firsthand experience with regard to waterfall, hybrid, and agile approaches in project delivery.

IIL's Mastering Hybrid Approaches program provides both context and practice across all aspects of the value delivery system including waterfall, hybrid, and Agile approaches.

This program provides options that span the value delivery spectrum for developing scope, estimating, managing schedules, and tracking progress. You will practice many skills, such as:

Organizing scope with WBS, prioritizing it with a backlog and leading the day-to-day work with a task board. Integrating iterations and releases into a high-level predictive schedule. Exploring servant leadership and self-managing teams. Delving into leadership skills such as emotional intelligence and decision making. By the end of this decade, we can expect 20-30 flexible project management approaches to appear. Hybrid project management will become the future of project management whereby the project teams extract the best features from each flexible approach and create a methodology that best fits the project at hand. To be successful today, project leaders need to apply critical thinking to know when to use a predictive approach, when to apply an adaptive approach and how to combine them into a hybrid approach to meet the needs of the project and the organization.

Hybrid project management will become the integration and customization of best practices into project management. By attending this program, you will be better prepared to apply agile and hybrid concepts. Stay ahead of the curve and register today!



Scan the QR to view
the full course outline.



Interested in enrolling?
Scan the QR to be notified
of upcoming classes.

PMI® Authorized PMP® Exam Prep

As a Premier Authorized Training Partner (ATP) for the Project Management Institute, IIL's PMP® Exam Prep Course provides world class instructors with years of experience to deliver the approved exam prep content. We ensure you are prepared to take the exam prep class by offering two on-demand courses:

- IIL's Introduction to Project Management: for those with Agile experience who may need foundational information on project management (1-hour)
- IIL's Introduction to Agile and Scrum: for those with Project Management experience who may need foundational information on Agile (2-hours)



During the class you will have the opportunity to engage with your instructors and fellow students through interactive discussions and collaborative exercises. After class you will have access to over 1000 practice questions in IIL's exam simulation tool, Project Management IQ, to help apply your knowledge in an exam setting. Like the actual PMP exam, practice questions address Agile/Hybrid and Predictive approaches. IIL has a track record of helping thousands of professionals achieve their PMP certification. Join our success story and become a certified PMP!

Certified Associate in Project Management (CAPM)® Exam Prep

Are you planning on taking the CAPM® examination? This course gives you the knowledge you need to pass the exam and covers CAPM®-critical information project management theory, principles, techniques, and, methods.

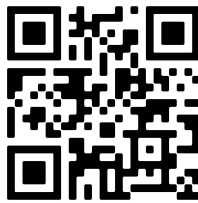
You'll also have an opportunity for practical applications and time to review the kinds of questions you'll find in the CAPM® Exam.



IIL is a Project Management Institute (PMI)® Authorized Training Partner (Premier Level).

Continue your Learning Journey with IIL's Online Conferences

IIL's Professional Online Conferences are a great way to gain new knowledge and practical skills. Expand your career, move to a new role, or get better at what you do. Register today and be inspired, learn fresh ideas, and advance your career!



Each conference includes:

2	5	15+	26	90
Free Courses	Keynotes	Presentations	PDUs	Days On-Demand

Unlimited License

An Unlimited License for our Online Conferences bring learning and growth opportunities to every member of your project and agile teams at an amazing price. Let's empower everyone to thrive, evolve, and chart a successful path forward – together.

Contact **Barry.Milhaven@iil.com** to find out if your company already has an IIL Unlimited License, or options for purchasing one.



IIL Media

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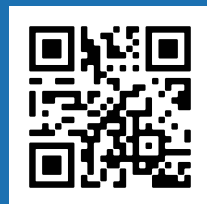
It was in the spirit of building people, then a business, that IIL Media, a division of IIL based in New York City, was founded. IIL NYC is the headquarters of its worldwide corporate training organization, with wholly owned IIL companies in 15 countries strategically located around the world. What makes IIL Media unique is its global access and work with IIL teams and clients in the United States, Canada, France, Spain, Germany, Finland, UK, Singapore, China, Japan, India, and more.

IIL Media is staffed by a team of seasoned, award-winning producers, writers, directors, and media production specialists. Visual storytellers can turn figurative ideas into literal concepts by creating unique video works. IIL Media specializes in making high-quality professionally produced video products that inform, entertain, educate, and influence. We've been doing this for nearly 30 years. That's experience.

The IIL Media Center, located in the heart of New York City is not just another video production company, but a one stop center of innovation and creativity when it comes to producing professionally produced video at reasonable rates. Let our award-winning production team help you or your business!

- Tell your story
- Sell your product
- Cover your event
- Inform, educate, or entertain your clients

Email: media@iil.com | Tel: 212-758-0177





IIL Consulting

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We understand the need for organizations to rapidly adapt to market and environmental changes in productive and cost-effective ways. We understand that companies need to be agile and adaptive. When it comes to business improvement, team development, and sustainable change, we bring our experience to the table.

For over 30 years, IIL Consulting has helped clients navigate change, transform processes, adapt with agility, and upskill their teams. We have worked with organizations and companies, both large and small, from all sectors across the globe. We've been on their journeys and have learned much along the way. IIL Consulting will provide a more comprehensive portfolio of services aligned with the main challenges our clients are facing today. Our team of consultants are ready to support you and your organization.

For more information, please contact us at **consulting@iil.com**



IIL's Center for Grateful Leadership

A division of International Institute for Learning

Collaborate globally with other Grateful Leaders, and those who want to become such leaders, to create a future filled with gratitude and appreciation!

Tap into the power of personal commitment and dedication by acknowledging people in an authentic, heartfelt manner.

Inspire your team and bring out the best in your people by dramatically increasing levels of engagement, productivity, and willingness to take initiative.

Email: judy.umlas@iil.com | **Tel:** 212-758-0177



IIL Printing

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IIL Printing extends the IIL promise of value, sustainability, and exceptional customer service; providing clients with a wide range of high-quality printed materials to support their evolving needs.

IIL Printing maintains a keen awareness to the needs of our clients, and continues to provide exceptional printing services across a range of industries.

- Educational manuals, training workbooks and supplemental materials
- Conference guides, proceedings and meeting materials
- Corporate training catalogues and employee handbooks
- Softcover books, cover design and bar coding
- Flyers, posters, booklets and pamphlets

Email: printing@iil.com | **Tel:** 212-515-5155



IIL's Advantage Program Better Together™



Participating Chapters and Associations

We are proud to showcase the following Chapters and Associations as participants in the IIL Advantage Program™. As program participants, they are enabled to provide valued learning services for members and leaders (including virtual PDDs and/or Annual Symposium), among other benefits.

Scan the QR code to learn more, or visit:

<https://www.iil.com/iil-advantage-program/participating-chapters-associations/>



PMI Binghamton



PMI Central
Mississippi



PMI Delaware
Valley



PMI Eastern
Iowa



PMI South
Western Ontario



PMI Great
Lakes



PMI Hampton
Roads



PMI Hudson
Valley



PMI Houston



PMI Charleston
SC



PMI Kansas



PMI Carolina



PMI Mile Hi



PMI Northeast
Wisconsin



PMI Inland NW



PMI New Jersey



PMINYC



NCPMI



PMI Oklahoma
City



PMI Ukraine



PMI Olympia



PMI Orange
County



PMI Phoenix



PMI Southern
New England



PMI Ottawa Valley
Outaouais



PMI Silver
Spring



PMI South Carolina
Midlands



PMI Southern
Caribbean



PMI Southwest
Ohio



PMI Southwestern
Indiana



PMI Dominican
Republic



PMI Keystone



PMI Midlands



PMI Minnesota



PMI Piedmont
Triad NC

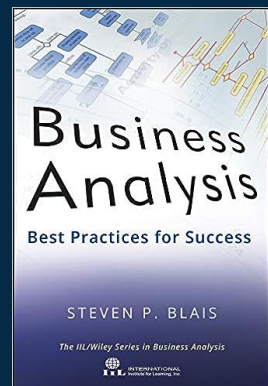
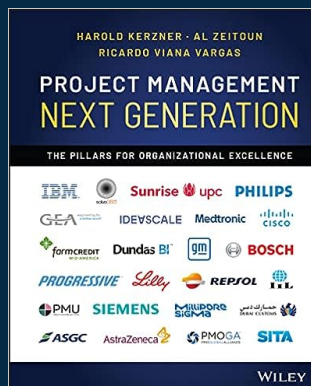
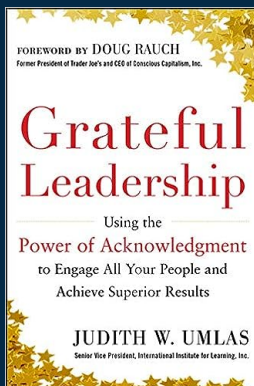
IIL Bookstore

Browse by Category IIL Bookstore Categories · Sustainability & Corporate Social Responsibility · Project, Program and Portfolio Management · Business Analysis.

Continue your learning with books from IIL. Learn from subject matter experts in project management, leadership, business analysis, and more.



Scan the QR code to learn more, or visit:
<https://www.iil.com/books/>



IIL's Free Resources



Live and On-Demand Webinars

Skill up on industry best practices, including project management, leadership, communication, and work-life balance. Earn free PDUs!



White Papers

Read case studies and white papers, written by IIL trainers.



Thought Leadership Newsletter

Stay up-to-date and subscribe to IIL's Thought Leadership Newsletter, hosted through LinkedIn.



Videos

Explore our interviews, course overviews, and conference recaps!

Scan the QR code to learn more, or visit:
<https://www.iil.com/free-resources/>





International Institute for Learning

Intelligence. Integrity. Innovation.

Thought Leadership Newsletter

Subscribe to IIL's Weekly Newsletter and *continue to build upon your competitive edge* through powerful insights, expert tips, and

new techniques in a world of profound and accelerating change.

Discover captivating **insights** as each newsletter edition highlights the importance of **leadership, artificial intelligence, professional development**, and so much more! Subscribe today.

Know someone who wants to be featured in our newsletter?

Email rena.akroush@iil.com for more information!



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